What is claimed is:

- 1. A communications intermediating method for mediating
- 2 communications user terminals carry out sharing virtual
- spaces on a network, the communications intermediating
- 4 method:
- furnishing network resource symbols to the user
- 6 terminals;
- 7 setting up in advance a correspondence table in which
- 8 identifiers for the virtual spaces and identifiers for the
- 9 symbols are correlated;
- providing an intermediating terminal enabling
- 11 communication with the user terminals, and based on the
- 12 correspondence table enabling conversion between the symbol
- 13 identifiers and the virtual-space identifiers;
- sending the symbol identifiers from the user terminals
- 15 to the intermediating terminal; and
- reporting from the intermediating terminal to the user
- 17 terminals the virtual-space identifiers that correspond to
- 18 the symbols; wherein
- based on the reported virtual-space identifiers the
- 20 user terminals participate in the virtual spaces and
- 21 initiate communication with other user terminals having the
- 22 same symbols.

- 2. An intermediating device for mediating
- 2 communications among user terminals on a network, the
- 3 intermediating device including:
- a correspondence table correlatively storing
- 5 identifiers for virtual spaces, where the user terminals
- 6 participate mutually to communicate, with identifiers for
- 7 network resource symbols;
- a first reception means for receiving the symbol
- 9 identifiers from the user terminals; and
- a first transmission means for transmitting to the user
- terminals the virtual-space identifiers that based on said
- 12 correspondence table correspond to the received symbol
- 13 identifiers.
- 3. The intermediating device set forth in claim 2,
- 2 wherein:
- said correspondence table correlatively stores the
- 4 virtual-space identifiers, the symbol identifiers, and
- 5 levels of interest in the symbols;
- said first reception means receives from the user
- 7 terminals the symbol identifiers and the interest levels;
- 8 and
- 9 said first transmission means transmits to the user
- 10 terminals the virtual-space identifiers that based on said
- 11 correspondence table correspond to the received symbol

- 12 identifiers and to the received interest levels in
- 13 combination.
- 1 4. The intermediating device set forth in claim 3,
- 2 wherein:
- said correspondence table correlatively stores the
- 4 virtual-space identifiers, the symbol identifiers, and level
- of similarity in user preference for the symbols;
- said first reception means receives from the user
- 7 terminals the symbol identifiers and predetermined
- 8 preference data indicating the level of similarity in
- 9 preference;
- said first transmission means computes level of
- 11 similarity in preference based on the preference data and
- 12 transmits to the user terminals the virtual-space
- 13 identifiers that based on said correspondence table
- 14 correspond to the received symbol identifiers and to the
- 15 received level of similarity in preference in combination.
- 5. The intermediating device set forth in claim 4,
- 2 wherein the predetermined preference data includes
- 3 positional information on the symbols displayed on user
- 4 terminals.
- 6. A computer-readable recording medium on which is
- 2 recorded a communications program for use by user terminals
- 3 on a network, the computer-readable recording medium
- 4 characterized by including:

- a step of acquiring via a network, and selectably
- 6 displaying, network resource symbols;
- 7 a step of transmitting to an intermediating device
- 8 identifiers for user-selected network resource symbols;
- a step of receiving identifiers for virtual spaces that
- 10 correspond to identifiers for network resource symbols
- 11 transmitted based on a correspondence table in the
- 12 intermediating device correlatively storing in advance
- 13 network resource symbols with virtual spaces; and
- a step of connecting to a given virtual space based on
- 15 identifiers in received virtual spaces, and initiating chat.
- 7. A merchandise information exchange support method
- characterized by:
- preparing a correspondence table in which merchandise
- 4 and virtual chat spaces for exchanging information on the
- 5 merchandise are correlated in advance;
- 6 presenting to user terminals via a network symbols
- 7 prepared per merchandise item in order to display the
- 8 merchandise identifiably;
- 9 identifying merchandise symbols selected in user
- 10 terminals;
- acquiring and reporting to the user terminals
- 12 information for identifying virtual chat spaces correlated
- based on the correspondence table to given merchandise; and

- enabling in a one user terminal exchange of information
- on the given merchandise with other user terminals to begin.
- 8. A communications intermediating method for mediating
- 2 communications user among terminals on a network, the
- 3 communications intermediating method:
- 4 correlatively storing identifiers for virtual spaces,
- 5 where the user terminals participate mutually to
- 6 communicate, with identifiers for network resource symbols;
- 7 receiving the symbol identifiers from the user
- 8 terminals; and
- transmitting to the user terminals the virtual-space
- 10 identifiers that based on the stored data correspond to the
- 11 received symbol identifiers.
 - 9. A computer-readable recording medium on which is
- 2 recorded a communications intermediating program for
- 3 mediating communications among user terminals on a network,
- 4 the computer-readable recording medium on which is recorded
- 5 a communications intermediating program for executing:
- a step of selectably displaying on user terminals
- 7 network resource symbols;
- a step of receiving identifiers for network resources
- 9 selected in response to operations on the user terminals;
- a step of acquiring identifiers for virtual spaces
- 11 correlated to received network resource symbol identifiers
- 12 based on a correspondence table made by correlatively

- 13 storing in advance identifiers for network resource symbols
- 14 with identifiers for virtual spaces; and
- a step of transmitting the acquired virtual-space
- 16 identifiers to the user terminals.
- 1 10. A communications method for use by a user terminal
- on a network, the communications method comprising:
- acquiring network resource symbols;
- 4 transmitting identifiers for the symbols to a
- 5 predetermined information terminal enabling conversion
- 6 between identifiers for the virtual spaces and identifiers
- for the symbols, wherein communication with other user
- 8 terminals is carried out;
- 9 receiving from the information terminal virtual-space
- 10 identifiers corresponding to the symbols;
- participating, based on the virtual-space identifiers,
- 12 in the virtual spaces and initiating communication with
- 13 other user terminals having the same symbols.
- 1 11. A communications device for communicating on a
- 2 network, the communications device comprising:
- acquisition means for acquiring network resource
- 4 symbols;
- 5 communication means for participating in virtual spaces
- 6 on the network to carry out communications with other
- 7 communications devices;

- 8 a second transmission means for transmitting
- 9 identifiers for the symbols to a predetermined information
- 10 terminal enabling conversion between identifiers for the
- virtual spaces and the symbol identifiers;
- a second reception means for receiving from the
- information terminal the virtual-space identifiers that
- 14 correspond to the symbols; and
- connection means for initiating, based on the virtual-
- space identifiers, communication with other communications
- 17 devices having the same symbols.
- 1 12. The communications device of claim 11, further
- 2 comprising a preference table in which symbols acquired by
- 3 the communications device of claim 11 and level of interest
- 4 in the symbols are correlatively stored; wherein
- said second transmission means transmits to the
- 6 predetermined information terminal the identifiers for the
- 7 symbols and the level of interest.
- 1 13. The communications device of claim 11, further
- 2 having a preference table in which symbols acquired by the
- 3 communication device of claim 11 and predetermined
- 4 preference data indicating level of similarity in user
- 5 preference for the symbols are correlatively stored; wherein
- 6 said second transmission means transmits to the
- 7 predetermined information terminal the symbol identifiers
- 8 and the preference data.

- 1 14. The communications device as set forth in claim 12,
- wherein the predetermined preference data includes
- 3 positional information on the symbols displayed on
- 4 communications devices.
- 15. A merchandise presentation method cooperating with
- 2 a chat system to enable exchange of messages mutually among
- 3 multiple user terminals sharing virtual spaces structured on
- 4 a network, merchandise presentation method comprising:
- selectably presenting to a user terminal a symbol
- 6 prepared for each merchandise to identifiably display the
- 7 merchandise via a network;
- 8 obtaining and sending to a user terminal an identifier
- 9 of a virtual chat space which is made to correlate to an
- 10 identifier of a symbol and then stored when receiving an
- 11 identifier of a symbol reported according to user selection;
- 12 and
- connecting the user terminal to the virtual chat space
- 14 to start to exchange messages with other user terminals.
- 1 16. A communications support method, characterized by:
- 2 preparing for each merchandise a chat space virtually
- 3 installed on a network which invites users interested in
- 4 relevant merchandise and a correspondence table where
- 5 merchandise and a chat space corresponding said merchandise
- 6 are correlatively stored;

- 7 selectably presenting to a user terminal a symbol
- 8 prepared for each merchandise to identifiably display said
- 9 merchandise via a network;
- identifying a symbol of merchandise selected by a user
- 11 terminal; and
- obtaining information for identifying a virtual chat
- space correlated to relevant merchandise according to said
- 14 correspondence table to issue command for inviting relevant
- user terminal to relevant virtual chat space and starting
- 16 communication between users having interest in common
- 17 merchandise.